

EchoSign. Seriously Secure™

EchoSign is designed from the ground up for **state-of-the-art** information security. Our robust infrastructure, sophisticated application, and strong encryption ensure the **highest levels** of security for your documents.



We take every practical step to protect you and your data

- All communications on the site, and all documents sent through EchoSign, are encrypted with full **256-bit SSL security**.
- Your account and all your documents are **password protected**, and no one can access your data unless you grant them permission.
- All passwords and sensitive account data are **encrypted with RSA keys**.
- Our servers are housed in **state-of-the-art SSAE 16 Type II secured facilities** with redundant hardware, power and Internet connectivity.
- Our application has been fully **certified** by Salesforce.com.

EchoSign Security at a Glance

Data Center Security

- Physical access limited to data center technicians
- Biometric scanning for controlled data center access
- 24x7x365 onsite security
- Physical security independently audited

System Security

- System installation using hardened OS with ongoing protection from exploits
- Dedicated Cisco PIX firewall and intrusion detection system
- Data protection with managed backup solutions
- Distributed Denial of Service (DDoS) mitigation

Operational Security

- SSAE 16 Type II certified data center
- Daily FBI/SANS Internet Security Test
- Documented information security and privacy procedure training for all employees
- Systems access logged and tracked for auditing purposes
- Proactive application and system vulnerability testing

Application Security

- Access controls configurable by master account administrator
- All passwords encrypted during transmission and storage
- Configurable account and password security settings
- Account access can be restricted to specific IP addresses
- Full 128-bit SSL encryption for all documents and data
- Encrypted session IDs uniquely identify each user
- Automated configurable session time-outs
- Pure web application – no client downloads ever required
- Only e-signature system fully certified by Salesforce.com

Transaction Security

- Multiple-factor authentication for document execution
- Detailed audit trails generated for all transactions
- Integrations enabled through secure Web Services API
- Permission-based document and account access controls
- PDF documents encrypted and password protected
- Signed documents verified by Adobe digital signatures

EchoSign is 100% dedicated to making your transactions safe, secure and worry free.

